



**LAW SOCIETY OF NSW FUTURE OF LAW AND INNOVATION IN THE PROFESSION  
(FLIP) RESEARCH STREAM AT UNSW FACULTY OF LAW & JUSTICE**

**PUBLICATIONS AND PRESENTATIONS 2018-2022  
(AS AT 2 DECEMBER 2022)**

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**HIGHLIGHTS**

- Publications and presentations on the impact of artificial intelligence on the legal profession, with a particular focus on the role of legal ethics as both an enabler of AI adoption, but also as a protection against harmful use of AI.
- Publications on new areas of legal practice that had not been subject to rigorous, scholarly investigation before, such as legal project management, change leadership in the law, legal design, and hybrid work arrangements.
- Leading research on the use of online hearings published in the *Federal Law Review*, *UNSW Law Journal*, *Public Law Review*, *Civil Justice Quarterly*, and *International Journal on Online Dispute Resolution*.
- Much of the research is based on original, empirical data from interviews and surveys with members of the legal profession and judiciary.

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**PUBLICATIONS AND PRESENTATIONS 2018-2022**

**Books**

2020

- Legg, Michael and Felicity Bell, *Artificial Intelligence and the Legal Profession* (Hart Publishing, 2020).
- Legg, Michael, Prue Vines and Janet Chan, (eds), *The Impact of Technology and Innovation on the Well-Being of the Legal Profession* (Intersentia, 2020).

**Chapters in Books**

2021

- Zalnieriute, Monika and Felicity Bell, 'Technology and the Judicial Role' in Gabrielle Appleby and Andrew Lynch (ed), *The Judge, the Judiciary and the Court Individual, Collegial and Institutional Judicial Dynamics in Australia* (Cambridge University Press, 2021) 116-142 <<http://dx.doi.org/10.1017/9781108859332>>

2020

- Legg, Michael, Prue Vines and Janet Chan, 'The Changing Field of Lawyering and Its Impact on Practice and Wellbeing' in Michael Legg, Prue Vines and Janet Chan (eds), *The Impact of Technology and Innovation on the Well-Being of the Legal Profession* (Intersentia, 2020).
- Legg, Michael and Justine Rogers, 'Lawyers' Fee Arrangements and their Wellbeing' in Michael Legg, Prue Vines and Janet Chan (eds), *The Impact of Technology and Innovation on the Well-Being of the Legal Profession* (Intersentia, 2020).
- Bell, Felicity, Justine Rogers and Michael Legg, 'Artificial Intelligence and Lawyer Wellbeing' in Michael Legg, Prue Vines and Janet Chan (eds), *The Impact of Technology and Innovation on the Well-Being of the Legal Profession* (Intersentia, 2020).

2019

- Bell, Felicity, Justine Rogers and Michael Legg, 'Lawyers' Wellbeing in the (Robotic) Face of Technological Change' in Judith Marychurch and Adiva Sifris (eds), *Wellness for Law: Making Wellness Core Business* (LexisNexis, 2019).

2018

- Legg, Michael, 'New Skills for New Lawyers: Responding to Technology and Practice Developments' in Kevin Lindgren, François Kunc and Michael Coper, *The Future of Australian Legal Education* (Thomson Reuters, 2018).

**Refereed Journal Articles**

2022

- Bell, Felicity and Justine Rogers, 'Fit and Proper' Coders? How Might Legal Service Delivery by Non-Lawyers be Regulated?' (2022) 24(2) *Legal Ethics* 1-30 <<http://dx.doi.org/10.1080/1460728x.2022.2049522>>
- Bell, Felicity and Michael Legg, 'Judging During the COVID-19 Pandemic – The Australian

Federal Courts' Experience (2022) 41 (3) *Civil Justice Quarterly* 242.

- Bell, Felicity and Michael Legg, 'In-House Counsel, the Adoption of Artificial Intelligence, and Legal Ethics' (2022) 17(2) *Indian Journal of Law & Technology* 1.
- Rogers, Justine and Felicity Bell, 'Transforming the Legal Profession: An Interview Study of Change Managers in Law' (2022) 42(3) *Legal Studies* 446  
<<http://dx.doi.org/10.1017/lst.2021.43>>
- Legg, Michael, Anthony Song, Lyria Bennett Moses and Richard Buckland, 'Open Justice During a Pandemic – The Role and Risks of Remote Hearings' (2022) 33(2) *Public Law Review* 143-162.
- Vines, Prue, Anthony Song, Matthew Priestley and Elias Aboutanios, 'Predicting Bearing Fault in the Drone Freight Industry: Legal Liability in Australia' (2022) 87(2) *Journal of Air Law and Commerce* 299-372 <<http://dx.doi.org/10.25172/jalc.87.2.4>>

2021

- Rogers, Justine, Peter Dombkins and Felicity Bell, 'Legal Project Management: Projectifying the Legal Profession' (2021) 3(2) *Law, Technology and Humans* 133-157  
<<http://dx.doi.org/10.5204/lthj.1610>>
- Bell, Felicity, Michael Legg, Joe McIntyre & Anna Olijnyk, 'The Use of Technology (and Other Measures) to Increase Court Capacity - A View from Australia' (2021) 8(2) *International Journal on Online Dispute Resolution* 102.
- Bell, Felicity, 'Part of the Future': Family Law, Children's Interests and Remote Proceedings in Australia during COVID-19' (2021) 40(1) *The University of Queensland Law Journal* 1.
- Legg, Michael and Anthony Song, 'The Courts, the Remote Hearing and the Pandemic: From Action to Reflection' (2021) 44(1) *UNSW Law Journal* 126.
- Legg, Michael 'The COVID-19 Pandemic, the Courts and Online Hearings: Maintaining Open Justice, Procedural Fairness and Impartiality' (2021) 49(2) *Federal Law Review* 161.

2020

- Legg, Michael, 'The COVID-19 Pandemic and Courts as Essential Services' (2020) 94(7) *Australian Law Journal* 479.
- Legg, Michael and Anthony Song, 'Commercial Litigation and COVID-19 – the Role and Limits of Technology' (2020) 48(2) *Australian Business Law Review* 159.
- Bell, Felicity and Michael Legg, 'Lawyers and the Black Box of Technology' (2020) 94(2) *Australian Law Journal* 107.

2019

- Rogers, Justine and Felicity Bell, 'The Ethical AI Lawyer: What is Required of Lawyers When They Use Automated Systems?' (2019) 1 *Law, Technology and Humans* 80-99  
<<http://dx.doi.org/10.5204/lthj.v1i0.1324>>
- Legg, Michael and Felicity Bell, 'Artificial Intelligence and the Legal Profession: Becoming The AI-Enhanced Lawyer' (2019) 38(2) *The University of Tasmania Law Review* 34.
- Caruso, David, Michael Legg and Jordan Phoustanis, 'The Automation Paradox in Litigation: The Inadequacy of Procedure and Evidence Law to Manage Electronic Evidence Generated by the Internet of Things in Civil Disputes' (2019) 19 *Macquarie Law Journal* 157.
- Bell, Felicity, 'Family Law, Access to Justice, and Automation' (2019) 19 *Macquarie Law Journal* 103.

## **Primers and Reports**

2022

- Bell, Felicity, Lyria Bennett Moses, Michael Legg, Jake Silove and Monika Zalnieriute, *AI Decision-Making and the Courts: A Guide for Judges, Tribunal Members and Court Administrators* (The Australasian Institute of Judicial Administration Inc., Report, June 2022).
- Rogers, Justine, Tony Song and Felicity Bell, *Building Trust, Lawyers' Relationships with Clients and Colleagues Online: A Primer* (UNSW Law FLIP Stream, 2022).

2021

- Nehme, Marina and Felicity Bell, *The Future of Legal Service Delivery, Sources of Innovation in the Legal Profession: A Primer* (UNSW Law FLIP Stream, 2021).
- Bell, Felicity, Michael Legg and James Metzger, *Survey of New South Wales' Courts: Judicial Views of Remote Proceedings - Summary of Findings* (UNSW Law FLIP Stream, 2021).
- Bell, Felicity and Michael Legg, *Survey of Federal Courts: Judicial Views of Remote Proceedings - Summary of Findings* (UNSW Law FLIP Stream, 2021).

2020

- Bell, Felicity, *The Sustainability of Law and Lawyers, Legal Design: A Primer* (UNSW Law FLIP Stream, 2020).
- Legg, Michael, *The Sustainability of Law and Lawyers, The Future of Legal Costs and Legal Fees – Time Based Billing and Alternative Fee Arrangements: A Primer* (UNSW Law FLIP Stream, 2020).

2019

- Rogers, Justine and Felicity Bell, *Change Leadership for Lawyers: A Primer* (UNSW Law FLIP Stream, 2019).

2018

- Legg, Michael and Felicity Bell, *Artificial Intelligence and the Legal Profession: A Primer* (UNSW Law FLIP Stream, 2018).

## **Professional and Other Publications (including podcasts)**

2022

- Rogers, Justine and Anthony Song, 2022, 'Building Trust Part 2: Establishing Trust in Online and Hybrid Team Settings' *Law Society Journal* (online, 9 December 2022).
- Rogers, Justine and Anthony Song, 'Building Trust Pt 1: Relationships with Clients Online' (2022) *Law Society Journal* (online, 11 November 2022).
- Song, Anthony and Seena Serram, 'Five Innovation Technology Tools for Small Practices' (2022) *Law Society Journal* (online, 2 September 2022).
- Rogers, Justine and Felicity Bell, 'Change Leadership in Law' *Lawyers Weekly Podcast* (29 July 2022).
- Bell, Felicity and Justine Rogers, 'Regulating LegalTech: Should We, and If So, How?' (2022)

*Law Society Journal* (online, 8 July 2022).

- Legg, Michael and Felicity Bell, 'Artificial Intelligence and Solicitors' Ethical Duties' (2022) 85 *Law Society of NSW Journal* 78.

2021

- Legg, Michael and Eryn Newman, 'Evaluating Witnesses in An Online Court' (2021) 84 *Law Society Journal* 70.
- Legg, Michael, 'Lawyers Working from Home: A Technological and Social Experiment' (2021) 2 *Juriste* 46.
- Legg, Michael, 'How to Future Proof Your Firm with Effective Alternative Fee Arrangements' (2021) 76 *Law Society Journal* 79.
- Legg, Michael, 'The Pros and Cons of Different Types of Fee Arrangements' (2021) 74 *Law Society Journal* 82.
- Legg, Michael, Anthony Song, Lyria Bennett Moses, and Richard Buckland, Submission No 46 to New South Wales Law Reform Commission, *Open Justice: Court and Tribunal Information: Access, Disclosure and Publication* (2 August 2021).
- Rogers, Justine and Peter Dombkins, 'Balancing Legal Project Management with Lawyers' Professional Obligations' (2021) 81 *Law Society Journal* 68.
- Rogers, Justine and Peter Dombkins, 'Legal Project Management: Projectifying the Legal Profession', *The Legal Ops* (19 May 2021) <<https://www.legalops.fm/home/legal-project-management-projectifying-thelegal-profession>>

2020

- Legg, Michael, 'How Will the Legal Profession Be Structured in The Future?' *Lawyers Weekly* (online, 7 December 2020).
- Legg, Michael, 'OK Zoomer: The Impacts and Future of Working from Home' (2020) 73 *Law Society Journal* 77.
- Legg, Michael and Catrina Chen, 'The "Kill Bill" Movement and Alternative Fee Arrangements' (2020) 72 *Law Society Journal* 70.
- Legg, Michael and Anthony Song, 'The Courts and The Pandemic: The Role and Limits of Technology' (2020) 66 *Law Society Journal* 65.
- Legg, Michael, 'Victoria Set to Allow Lawyers to Take Percentage of Class Action Damages' (2020) 64 *Law Society Journal* 84.

2019

- Rogers, Justine and Felicity Bell, 'Change Leadership for a Dynamic Profession' (2019) 60 *Law Society Journal* 88.
- Song, Anthony, '“Best Practice” Change Strategies to Transform Your Firm' (2019) *Lawyers Weekly* (online, 1 September 2019).

2018

- Legg, Michael, 'Recognising a New Form of Legal Practice – Limited Scope Services' (2018) 50 *Law Society Journal* 74.
- Legg and Bell, "Insourcing – Implications for In-House Counsel and Private Practice Lawyers" (2018) 45 *Law Society Journal* 70.

## Conferences and Presentations

2022

- Song, Tony, ‘Passion Project: Crypto and The Legal Profession (Are Smart Legal Contracts the Future?)’ (UNSW EDGE Webinar, 8 December 2022).
- Song, Tony and Jason Grant Allen, ‘Stablecoins: A Monetary Taxonomy’ (NCKU The 3rd International Trends and Prospects Forum of FinTech, RegTech and Sustainable Finance, 4 November 2022).
- Legg, Michael, E-Seminar: Artificial Intelligence: predictive justice and court management; AI Decision-Making and the Courts (Justice Administration Research Association, 3 November 2022).
- Legg, Michael, Stuart Hall, Andrea Beckman, Julian Lee and Craig Macauley, ‘What’s Next at the Intersection of AI and e-Discovery’ (Relativity Conference, Spotlight: ANZ, 13 September 2022).
- Song, Tony ‘The Dark Forest of Cryptocurrency’ (UNSW UNSOMNIA Talks, 7 September 2022).
- Legg, Michael (chair), Tania Sourdin, Deborah Lockhart, Jeh Coutino, ‘Online Dispute Resolution’ (Law Society of NSW 2022 Conference, 5 September 2022).
- Rogers, Justine (chair), David Armsworth-Maw, Brendon Jenkins, Amanda Alassad-Brun, Michael Bunting, ‘Cultivating Leadership Skills at Every Stage of Your Legal Career’ (Law Society of NSW 2022 Conference, 5 September 2022).
- Rogers, Justine, Michael McNamara, Duncan Young and Randall Kiser, ‘Building Trust after COVID-19: Lawyers’ Relationships with Clients and Colleagues in The Online/Hybrid World’ (Law Society of NSW 2022 Conference, 5 September 2022).
- Song, Tony, Ian Foulds and David Lo, ‘Client Engagement: Building Trust Online’ (Law Society of NSW 2022 Conference, 5 September 2022).
- Song, Tony, Natasha Blycha, Max Parasol and Jessie Buchan, ‘Metaverse’ (Law Society of NSW FLIP Buzzwords Webinar, 31 August 2022).
- Song, Tony and Jason Grant Allen, ‘Stablecoins, Regulation and the Evolution of Money’, (Conference Paper, CIBEL-CCLA Conference – Sustainable Banking and Financial Regulation in Asia: Principles, Practice and Innovation, 31 August 2022).
- van der Plaats, Joanne, Chris D'Aeth, Anne-Marie Rice, Natalie Wade and Michael Legg, ‘eJustice’ (Law Society of NSW FLIP Buzzwords Webinar, 4 May 2022).

2021

- Legg, Michael, ‘Online Justice: An Opportunity to Get Closer to The Litigant?’ (Learning from Abroad – Remote Hearings in Europe and Beyond, Dutch Council for the Judiciary, 11 November 2021).
- Legg, Michael, ‘Legal Regulation in a Changing World’ (2021 Conference of Regulatory Officers (CORO), 8 November 2021).
- McKenzie, John, Michael Legg, Simone Herbert-Lowe, and Peter Leonard, ‘Technological Competency: Data and Algorithm Driven Services, Cyber Risk and AI’ (Law Society of NSW FLIP Conference 2021, 13 October 2021).
- Rogers, Justine, Peter Dombkins and Craig Emery, ‘Professional Competency in the Current Climate: Matter Management & Communication’ (Law Society of NSW FLIP Conference

2021, 13 October 2021).

- Alstergren CJ, William, Michael Legg, Anne-Marie Rice, Sue Gilchrist and Laura Keily 'Future of Online and Remote Hearings Post Pandemic' (Law Society of NSW FLIP Conference 2021, 13 October 2021).
- Legg, Michael, 'Passion Project: Justice During a Pandemic' (UNSW EDGE Webinar, 5 August 2021).
- Legg, Michael, 'The Future of Legal Fees' (Law Society of NSW FLIP Regional Seminar, Parramatta, 23 April 2021).

2020

- Legg, Michael, 'Working from Home' (Law Society of NSW FLIP Buzzwords Webinar, 9 December 2020).
- Rogers, Justine and Felicity Bell, 'Change Leadership for Small Law Firms' (Live Webcast, Law Society NSW, 1 September 2020).
- Allsop CJ, James, Julie Ward JA, Pauline Wright, Jocelyn Williams, Jessica Der Matossian and Michael Legg, 'COVID –19: The Impacts on Lawyers, Law Schools and the Courts' (Australian Academy of Law, Webinar, 7 July 2020).
- Rogers, Justine and Felicity Bell, 'Change Leadership for Lawyers' Seminar' (Live Webcast, Law Society NSW, 29 April 2020).
- Legg, Michael and Felicity Bell, 'Lawyers as Disruptors' (Law Schools Global League Conference, UNSW, Sydney, 11 February 2020).
- Legg, Michael (judge) (LegalTech Venture Day, UNSW, Sydney, 10 February 2020).
- Legg, Michael 'Artificial Intelligence and Decision Making in Law' (Supreme and Federal Court Judges' Conference 2020, Canberra, 20 January 2020).

2019

- Rogers, Justine, Craig Emery, Milan Gandhi, Cristina Profilio and Michael Tidball, 'Change Management' (Law Society of NSW FLIP Buzzwords Webinar, 3 December 2019).
- Legg, Michael, 'Where is AI Being Used in ODR?' (Taking Justice Online: A Critical Perspectives Workshop, Monash University Law School, Melbourne, 26 November 2019).
- Bell, Felicity and Justine Rogers, 'Regulation for Artificial Intelligence Applications in the Legal Profession' (Panel and Report, World Legal Summit – FLIP Stream Segment, 5 August 2019).
- Rogers, Justine and Felicity Bell, 'Change Leadership for a Dynamic Profession' (Conference Paper, Annual FLIP Conference Presentation, 25 July 2019).
- Rogers, Justine, Peter Dombkins, Denise Doyle, Gina Bozinovski, Mick Sheehy and Elizabeth Espinosa, 'Transformation' (Law Society of NSW FLIP Buzzwords, 29 April 2019).
- Rogers, Justine 'Impact of Technology and Innovation on Professional Skills' (NSW Law Society's Professional Skills Subcommittee, 11 April 2019).
- Bell, Felicity and Michael Legg, 'Artificial Intelligence and the Legal Profession' (FLIP Seminar, Banco Court, Supreme Court of New South Wales, 10 April 2019).
- Legg, Michael, 'The Future of Courts - Disruption Under Law' (FLIP Seminar, Banco Court, Supreme Court of New South Wales, 10 April 2019).

- Rogers, Justine and Felicity Bell, ‘Technology, Innovation and Lawyer Wellbeing’ (Conference Paper, FLIP Seminar in Banco Court, 10 April 2019).
- Legg, Michael and Felicity Bell, ‘AI: Frenemies for Lawyers’ (Presentation to JPMorgan APAC Legal Department, Sydney, 6 March 2019).
- Legg, Michael (chair), Mark Adams, Anthony Borgese, Carla Hoorweg and Deborah Young ‘RegTech’ (Law Society of NSW FLIP Buzzwords Webinar, 27 February 2019).

2018

- Bell, Felicity and Justine Rogers, ‘Fit and Proper Algorithms? Should Legal Service Delivery by AI be Regulated?’ (Conference Paper, Law and Society Association of Australia and NZ Conference, 13 December 2018).
- Legg, Michael, ‘AI and the Legal Profession: Opportunities and Challenges’ (Australian Government Solicitors, Sydney, 12 December 2018).
- Bell, Felicity and Justine Rogers, ‘“Fit and Proper Coders”: Should Legal Service Delivery by Non-Lawyers be Regulated? (And If So, By Whom?)’ (Conference Paper, International Legal Ethics Conference VIII, 8 December 2018).
- Rogers, Justine and Peter Dombkins, ‘Legal Project Management: Is This a New Form of Legal Professionalism?’ (Conference Paper, International Legal Ethics Conference VIII, 8 December 2018).
- Bell, Felicity, Michael Legg and Justine Rogers, ‘AI in Legal Practice: Making Work Easier or A New Set of Stressors?’ (Wellbeing in a Changing World: The Impact of Technology and Innovation on The Legal Profession, UNSW Sydney, 15 November 2018).
- Legg, Michael and Justine Rogers, ‘Could Alternative Fee Agreements Be One of the Answers to Lawyer Distress?’ (Wellbeing in a Changing World: The Impact of Technology and Innovation on The Legal Profession, UNSW Sydney, 15 November 2018).
- Rogers, Justine and Peter Dombkins, ‘Legal Project Management: The Practical Essentials for All Lawyers’ (Law Society of NSW FLIP Conference 2018, Sydney, 14 September 2018).
- Bell, Felicity and Michael Legg, ‘Artificial Intelligence and the Legal Profession: The AI-Enhanced Lawyer’ (Law Society of New South Wales FLIP Conference 2018, Sydney, 14 September 2018).
- Corker, John, Katrina Johnson and Michael Legg, ‘Unbundling for Access to Justice and Commercial Law’ (Law Society of New South Wales FLIP Conference 2018, Sydney, 14 September 2018).